



November 9, 2012

877.530.5275
www.kcsl.org

KanCare Program

Dear Resource Family Parent:

As you may know, Kansas is moving the Medicaid program to a managed care model, and it is called KanCare. In the next few days and weeks, resource families will be receiving KanCare enrollment packets for each child placed at their address. These enrollment packets will present information regarding the assigned Managed Care Organization (MCO) for the child's Medicaid insurance coverage. The packets will name the assigned MCO, and contain information regarding the opportunity to change MCOs. The packets are the same for everyone who is currently enrolled in Medicaid, but there are some important differences in how the enrollment process will work for children in care. Here is what foster parents are being asked to do to help the children in your home through this process.

1. When you receive a packet for a child in your home, please contact the child's case manager as soon as possible after receiving the enrollment packet. They will need to know where these packets are sent to be sure there are no disruptions in meeting the needs of the child
2. It is critical that the KanCare and MCO information, packets, and medical cards follow the child.
 - a. If you receive any KanCare, MCO, or insurance information regarding a child who is no longer in your home, that child's case manager will need to be notified as soon as possible to coordinate this effort.
 - b. If a change in placement occurs, all KanCare, MCO, or insurance information regarding a child will need to follow that child to the new placement. This can also be coordinated with the child's case manager.
3. Foster Parents will have the opportunity to sign the child up for a Primary Care Provider (PCP) through this enrollment process, and the PCP may be changed at any time. You are asked to communicate with the child's





case manager regarding the person or organization that will be listed as the PCP, so this information can be kept current in an effort to best coordinate care for the child.

4. You should NOT do anything to change the MCO. The enrollment packets may state that you or the child can make the changes, but for this population of Child Welfare we must follow different guidelines. The initial assignment of MCOs will be based largely on the child's current Primary Care Physician, and DCF is hoping that most children in care will remain with the MCO they're initially assigned to.

Any changes to assigned MCOs must be completed by the Department for Children and Families (DCF) or the Juvenile Justice Authority (JJA). If you would like to recommend a change, you will need to make the request to the child's case manager and they will need to take the request to DCF.

5. Medical cards for the assigned MCO will be mailed to the placement before January 1, 2013 and temporary medical cards may be printed from the assigned MCO's website. Open enrollment will end in April 2013. Once open enrollment ends, changes in MCO's will only be available for good cause.

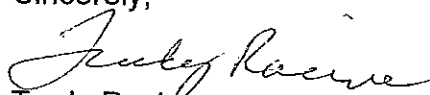
We have attached contact information for each of the managed care organizations as well as information about certain "value added services" that each MCO is offering. The MCO's will also be posting a list of their enrolled providers (doctors and hospitals) on their web sites in the near future. This information may be helpful to you in deciding whether you need to discuss a change in MCO with your child's case manager.

If you have any questions or concerns about any of this information, please contact me at the contact information below.

Please forward this information to anyone that you think would want or need it. As additional information about KanCare implementation that is specific to foster parents and the children in their care becomes available, we will also post it on our web site at www.kcsl.org.

Thank you for your support in ensuring the health care needs are met for the children in your care!

Sincerely,


Trudy Racine
Vice President of Operations

Attachments: 2

Providers

KanCare Health Plan Information

The State has selected three health plans, or managed care organizations (MCOs), to provide services to consumers in the KanCare program. More information about each plan and how to contact the plans for other questions is below.

Amerigroup of Kansas, Inc. (Amerigroup)

Phone: 1-888-821-1108

Website: <http://kansas.joinagp.com>

Sunflower State Health Plan (Sunflower)

Phone: 1-877-644-4623

Website: <http://www.sunflowerstatehealth.com>

UnitedHealthcare Community Plan of Kansas (United)

Phone: 1-877-542-9235

Website: <http://www.uhccommunityplan.com>




KanCare Health Plans' Subcontractors




The KanCare health plans will partner subcontracted organizations to help in providing certain sets of services. The table below includes information about which organizations are working with the KanCare health plans.

	Amerigroup	Sunflower	United
Pharmacy Benefits Manager (PBM)	CVS Caremark 1-866-488-4708.	US Script 1-800-460-8988 www.usscript.com	OptumRX Jeanne Cavanaugh 1-248-331-4277 Jeanne_m_cavanaugh@uhc.com
Behavioral Health	Amerigroup will not use a behavioral health subcontractor	Cenpatco 1-800-989-1655 www.cenpatco.com	Optum Behavioral Health (also known as United Behavioral Health) Nancy Garner-Powers 1-314-592-3743 Nancy.garner-powers@optum.com
Dental Services	Scion Dental 1-855-812-9206	DentaQuest 1-855-873-1283 www.dentaquestgov.com	Scion Dental 1-855-878-5372 networkdevelopment@sciondental.com
Vision Services	Occular Benefits 1-866-416-0150	Opticare 1-800-531-2818 www.opticare.com	VSP Nancy Gall 1-916-858-5339 providerrelationrequests@vsp.com

For more information, visit the KanCare web site at <http://www.kancare.ks.gov>

Value-Added Services provided by each Managed Care Organization

 <p>Amerigroup RealSolutions in healthcare</p>	 <p>SUNFLOWER STATE HEALTH PLAN</p>	 <p>UnitedHealthcare Community Plan</p>
<p>Dental care for people 21 and over:</p> <ul style="list-style-type: none"> • Two free exams (cleaning and scaling) per year • Free teeth whitening for certain conditions 	<p>Dental visits for adults -- 2 routine dental check-ups per year</p>	<p>Adult dental services will be a benefit. People over 21 can get an exam, x-ray, and teeth cleaning.</p>
<p>Members can earn between \$10 and \$50 in debit card credits each time they get certain health checkups and screenings (up to \$200 of credits can be earned).</p>	<p>Members can earn rewards on our CentAccount debit card when they get health checkups and screenings. Members can get \$20 for the first health screening and \$20 a year for annual checkups.</p>	<p>Adults can earn between \$5 and \$15 in gift cards to help them become and stay healthy. They can earn the gift cards by going to health screenings and checkups.</p>
<p>We help certain members get free cell phones through SafeLink® and up to 250 minutes of service each month plus:</p> <ul style="list-style-type: none"> • 200 bonus minutes when you agree to get texts from us • Wellness texts and reminders to renew your benefits on time • Unlimited minutes to call our Member Services line 	<p>SafeLink® and Connections Plus are programs that provide a free cell phone to members. SafeLink® provides up to 250 free minutes of service per month, with free calls to and from Sunflower State Health Plan. Members will be able to have telephone access to their health care providers.</p>	<p>Some members will receive a cell phone to help them keep in touch with their doctors and Care Coordinator. We also have Smartphone applications to help members keep track of their medical appointments.</p>
<p>Taking Care of Baby and Me® prenatal and postnatal program with health resources, coaching, a special self-care book and more debit card credits.</p>	<p>Start Smart for Your Baby - This program gives support and education for moms, babies, and families. The program includes the services below. There is no cost to member.</p> <ul style="list-style-type: none"> • Start Smart home visits for new mothers • Start Smart baby showers for pregnant mothers • Start Smart birthday programs for children 	<p>Baby Blocks is a program to help those that are pregnant. Baby Blocks uses online tools so new moms can track their appointments. If they go to all of their appointments they can earn gifts for themselves or their baby.</p>
<p>Free programs for adults to:</p> <ul style="list-style-type: none"> • Stop smoking 	<p>Community Programs for Healthy Children: Sunflower offers free services, such as</p>	<p>We have great Sesame Street programs. Learn from Sesame Street friends about going to the</p>

 <p>Amerigroup RealSolutions in healthcare</p>	 <p>SUNFLOWER STATE HEALTH PLAN</p>	 <p>UnitedHealthcare Community Plan</p>
<ul style="list-style-type: none"> • Lose weight • Get a GED • Improve relationships <p>Free healthy living coaching for preteens</p>	<p>membership fees to Boys & Girls Clubs and Brownie Badge Programs to promote healthy lifestyles for kids.</p>	<p>doctor for checkups. Learn about asthma and lead tests. We have help for families to teach them how to eat better without much cost. We also send Sesame Street and Dr. Health E. Hound birthday cards for all kids.</p>
<p>Extra over-the-counter medicines through mail order for all waiver groups and members receiving SSI.</p> <p>\$120 annually (\$10 monthly) towards the purchase of over-the-counter products.</p>	<p>We can send someone with members with a developmental disability or mental illness for support at doctor visits.</p> <p>We also have practice visits to OB/GYNs and dentists for members with a developmental disability so members are more comfortable with preventive care visits.</p>	<p>Our adult members can go to free Weight Watchers classes. You can also earn workout gear for finishing the program.</p>
<p>Free rides to community health events and free caregiver transportation to doctor visits for all waiver groups and members receiving SSI.</p>	<p>Peer and family support services for members with mental illness or disabilities to help them live in their community.</p>	<p>Kids age 10 to 17 who are watching their weight can earn a \$50 gift card. They earn the gift card by finishing a healthy weight program. The family also helps them to develop a healthy lifestyle.</p>
<p>Career development help and money to buy professional clothes for job interviews.</p>	<p>Healthy Schools & Adopt-A-School Program: Sunflower provides hands-on education and outreach to local community schools.</p>	<p>We will give all children the chance to join a youth organization. This can be a group like the YMCA, Boys and Girls Clubs, and 4-H.</p>
<p>Free in-home pest control for all waiver groups and members receiving SSI (excludes members residing in ICF/MR, assisted living and nursing facilities, group homes, or similar settings).</p>	<p>Pet therapy visits are offered. Members must be in an assisted living or nursing facility for this. Members on an HCBS waiver also have the chance for this visit.</p>	<p>We will provide more vision services. The services will include a better choice of eyeglass frames. It also includes replacement if your glasses are lost or stolen. Some members could get contact lenses.</p>
<p>Respite care for caregivers of Frail Elderly waiver members and extra respite care for members of Autism, Developmental Disability, and Serious Emotional Disturbance waiver groups (excludes members living alone or residing in ICF/MR, assisted living and nursing facilities, group homes, or similar settings)</p>	<p>In-home telemonitoring is available. It helps members be able to be more independent. This is offered to those that are aged, blind, and/or disabled.</p>	<p>Members can get more foot doctor visits. They need to be over 21 and get approval from their Care Coordinator. This could include up to two visits per year.</p>